



## Memorandum of Understanding Between Hello World and Hub Community

This Memorandum of Understanding (MoU) sets for the terms and understanding between Project Hello World and the Community in which the Hello Hub was built, to look after the Hello Hub and use it for its intended purpose. .

### Background and purpose

The Community and Hello World have developed a partnership in building a Hello Hub which will provide internet access and digital education for the whole community. The community has learnt how to build a Hello Hub and how to maintain it, during the week spent with the Hello World team. Following investment from Hello World, the Hub belongs to the community.

### What is a Hello Hub?

A Hello Hub is a solar powered internet kiosk: a meeting place with computer screens and a free Wifi hotspot for the whole community. It is a place for learning and connecting to the rest of the world, via the internet and world-class educational software. A Hello Hub has 8 touchscreen tablet user stations, a free WiFi hotspot with no password, Lighting, and USB charging for mobile devices.

The following has been discussed in depth between Hello World and The Community and must be adhered to, to ensure the principles of education for all at Hello World.

1. **The Hello Hub is for everyone in the community, for free.** No one must be denied access to the Hello Hub. In particular, children, women and disabled people must never feel unwelcome at a Hello Hub. No one must charge for entry at the Hub.
2. **The community must look after the Hub.** The equipment in a Hello Hub is valuable and must be looked after to ensure the community can continue to use the Hub. In the case of theft, the community is responsible and Hello World will not immediately replace missing items. Below is a list of items in the Hello Hub:

- |  |  |
|--|--|
| a. 8 touchscreen tablets, with covers and 8 USB cables | h. Charger controller 100/50                                   |
| b. 8 mounts and tablet cases                           | i. 3 Circuit breakers  |
| c. 4 double usb charging ports                         | j. Hub Structure   |
| d. 1 six port community charging point                 | k. Security and hub lights                                     |
| e. 6 solar panels                                      | l. Light beam ac gen2 Internet dish and mikrotik wap ac router |
| f. 4 batteries (with a rack)                           | m. 96 piece Tool box with multimeter                           |
| g. Earthing system with copper wire                    |  |



3. **Communication and Collaboration with Hello World.** The Community and Hello World promise to continue collaboration following the build through Whatsapp groups set up during the build. Hello World will offer help when needed in regards to Hub maintenance and projects. The Community will send photographs, stories and information about what is happening at the Hub. The community will be honest when something has gone wrong, been stolen or is proving a challenge. Hello World will seek permission for any pictures or information used for fundraising purposes.
4. **The Hello Hub must remain a safe and welcoming place.** The Hello Hub is designed for education, connectivity and play. The Community will monitor what is being accessed on the Hub and stop any inappropriate internet searches or behaviour at the Hub.
5. **Tablets are available for use at the Hub.** Tablets must not be kept for personal use or stored away for 'safe-keeping'. Tablets must be available for use at all times agreed by the community.
6. **Maintenance.** During the Hub build, the community learnt how to maintain the Hub. In any case of uncertainty, the Hello World team will respond remotely to help deal with the problem, engage local engineers or in serious cases, make a visit to the Hub to help fix the problem.
7. **Handover.** If the community member who was nominated to oversee Hub use, communicate with Hello World or run programmes at the Hello Hub moves on, this MoU must be passed on to the person replacing them. Similarly, any new community leaders must be shown this MoU and have a full understanding of the Hello Hub.

Please make this MOU available for the community to review.

In the case of confusion, misunderstanding or challenges at the Hub, please contact [info@projecthelloworld.org](mailto:info@projecthelloworld.org) or ring 0783143875 or 0700480795.

**The Community**

**Project Hello World**

Signature:

Signature:

Signed for by.....

Signed for by.....

Role.....

Role.....

Date.....

Date.....